

Maintenance Matters

Our Focus is Excellence!

The 'Jamazing' performance of our athletes internationally proves that a focus on achieving excellence produces results. We at Manpower celebrate our athletes who remind us that talent resides in every Jamaican and every Jamaican company, including ours. MMS was conceptualized by Jamaicans and is now spreading its wings with and through Jamaicans.

While nurtured and developed in our culture, however, MMS recognizes the value of technological advancements. As we continue to pursue excellence we have carefully selected a new piece of technology intended to satisfy and motivate



our Jamaican workforce, clients – all our stakeholders. Our new enterprise system is expected to 'go live' on January 2, 2009 automating all aspects of our operations as we take service excellence to yet another level. We aim to deliver world-class client care from IWED; extraordinary HRM Services from our Placement Agency, and competitive packages for our core business.

We consider diligent, focused work an investment in our company, our future and Jamaica! We salute our athletes and celebrate their energy as we strive to advance excellence for ourselves.

MMS expands operations

In keeping with the company's expansion strategy, affiliated companies the Institute for Workforce Education and Development and Manpower and Maintenance Services Placement



Agency are now set to join MMS' flagship facilities maintenance operations in newly acquired space located in the Van Haze building, 16 East Street, Montego Bay.

Manpower CEO Audrey Hinchcliffe said "we believe in implementing a portable model for our product offerings so that clients can either access services at our offices, conduct their own training using our fully equipped facilities, or our staff can provide those services at their location."

She said clients from Ocho Rios to Negril can expect greater efficiency "as we streamline our operations to provide superior support services and improve competitiveness."

IWED Trains for KURP

The Institute for Workforce Education and Development (IWED) is now training some 40 individuals under the Kingston Urban Renewal Programme (KURP), which is being administered through Jamaica Business Development Corporation (JBDC) and funded by the World Bank.

The six month initiative focuses on providing skills training to empower inner city youth to gain employment or to become self employed. Participants are being trained in the areas of landscape and grounds management, house keeping and customer service. The programme is certified by HEART/ Trust NTA.



Participants in training

Hurricane Tips

Ready or not it's hurricane season. Check your house and yard. List what needs to be done and get cracking now. Here are some tips to help you cope.

- ▶ Check doors, windows and roofs and make necessary repairs.
- ▶ Get storm shutters or ply board for battening down windows and doors.
- ▶ Purchase adequate supplies of food, candles, kerosene oil, matches, lanterns, batteries, containers for storing water etc. before the hurricane actually comes.
- ▶ Store water the day before the hurricane. Also buy bottled water for drinking.
- ▶ Identify the nearest emergency shelters and the easiest route to get to them.
- ▶ Clean all drains.
- ▶ Keep a stash of old newspapers handy for cleaning after the hurricane.
- ▶ Ensure that you have a good push broom for removing water.
- ▶ Trim trees that are top heavy or that could possibly damage.
- ▶ Anchor young trees/ shrubs with guy wires or ropes. In doubt? Get help from a professional.

Movements

Welcome

- **Marva Chang**, Director, Finance & Budget
- **Phadra Saunders**, Director, Human Resource Management

Condolences to:

- **Dennis Hall**, Procurement Officer on the death of his father.
- **Phillipa Morrison**, Accountant, on the death of her mother.

Clean Up



(Above) MMS staff working together to keep the streets clean after the Independence Day float parade.



A subsidiary of Manpower and Maintenance Services (MMS) Ltd.

REGISTER NOW

with the Results Oriented Team!

IWED Certificate Courses for Fall 2009 beginning October in:

- Spanish (Basic Level)
- Home Management (for household helpers)
- Customer Service
- Landscaping and Gardening
- Supervisory Management
- Workplace Professionalism
- Janitorial Services Management
- Introduction to Computer Studies

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